



air cool engineering

Service & Maintenance Ltd

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Attendance fee, call out rates and hourly charges.

Year 2021

Contract customers benefit from discounted rates for attendance/call out charges and hourly rates thereafter. Specialist sub contractor rates for call outs will be issued should our offer be of interest. Our charges are structured to allow for an Engineers travel time to site and an allowance for the first hours attendance once on site. Should further attendance be required following the first hour, the rates are stated below.

	Contract Customers	Non Contract Customers
ATTENDANCE/CALL OUT RATE:	£150.00 Inc 1st Hour On Site, Thereafter	£195.00 Inc 1st Hour On Site, Thereafter
Monday-Friday 07.00 – 18.00 18.00 – 24.00 Excluding Public or air cool holiday times.	£62.00 per hour £85.00 per hour	£92.00 per hour £130.00 per hour
Saturday-Sunday 07.00 – 18.00 18.00 – 24.00	£85.00 per hour £97.00 per hour	£130.00 per hour £160.00 per hour
Overnight 24.00 – 07.00	£110.00 per hour	£180.00 per hour

Callouts during normal working hours to premises further than 50 miles from our Aston office will incur a mileage charge of .75 pence per mile, plus parking.

Call outs outside of normal working hours attract a minimum four-hour charge at the appropriate time of the visit, plus a mileage charge of .75 pence per mile

Any project that requires two or more Engineers, rates should be doubled or pro rata.

All spare and replacement parts required, except warranty items and specific contract agreed rates will be marked up at our standard rate of 25%.

Please Note – The above hourly and call out rates does not apply to Specialist Sub contractors.

A Reputation to Maintain